

Summary of Qualifications

- A strategic C-level executive with demonstrated success in creating value by focusing information technology to create Competitive Advantage while practicing enlightened IT Governance and Professional Team Building
- 19 years of experience in IT Leadership with progressive expansion of scope of responsibilities and complexity of operations
- 30 years of Management and Leadership experience with progressive levels of responsibility
- 12 years of experience as an Instructor at an accredited international university

Employment History

- **Chief Information Officer/ Chief Technology Officer, Garda, USA (Formerly AT Systems, Inc.) (1998 – Present)** \$680M Cash Logistics Company (#2 in US), responsible for all aspects of the Company's information systems and technology products
 - Managed a team of 7 professional technical managers including CTO, Systems Admin, Field Technical Support/Helpdesk, Network Management/Systems Security, Application Management, DR/BCP, Telecommunications, Product Development and Enterprise Project Management staffed with 185 employees
 - Responsible for all Strategic IT Planning and Project Management for the various technology initiatives undertaken at all subsidiary companies
 - Major Accomplishments include:
 - Formed, staffed and managed the Enterprise IT Department
 - Developed and implemented IT Governance policies and procedures
 - Designed and deployed an MPLS/DSL VPN network to 150 branch nodes for Security and Resiliency
 - Designed and implemented an Enterprise Data Center strategy that included server consolidations, blade technologies, enterprise storage strategies, WAN data replication and content management incorporating initiatives for reduced carbon footprint (Green goals)
 - Developed and implemented a strategic Enterprise Architecture strategy for the Company's application deployment
 - Developed and deployed an Enterprise VoIP infrastructure
 - Developed and deployed all Public and Private Network interfaces; Intranet and extranet web presence
 - Developed and deployed Thin Client application distribution strategies (Citrix and Java)
 - Formed and staffed an Enterprise Project Management Office
 - Created a Disaster Recovery /Business Continuity Compliance office
 - Resuscitated a troubled technology product development effort
 - Formed a data network and telephony expense management office that yielded \$3m in savings over a 3 year period
 - Integrated information systems from 5 acquired companies

- **Vice President, MIS, UCI DistributionPLUS, Burbank, CA (1989 – 1998)**
 - Responsible for all aspects of the enterprise computing environment and information systems
 - Directed, managed and motivated a professional staff of 6 MIS and 15 routing and planning analysts
 - Recruited, organized and directed the formation of a new department located in three states to interface with sales and operations groups to produce bids for customer RFP's
 - Planning responsibilities included the design and implementation of the logistical dispatch strategies for 43 depots located in 12 states
 - Major Accomplishments include:
 - Developed and deployed a proprietary, state-of-the-art graphics based computer workstation to automate the routing and scheduling function
 - Developed and deployed a state of the art, web based proof of delivery system that was the first of its kind in the delivery industry
 - Developed and deployed a document image management system for the State Lottery that won an award for automation efficiency from the California Legislature
 - Developed and deployed a proprietary billing system that focused on a robust managerial accounting system
 - Developed and deployed a Frame Relay based network to link all of the Company's branches to a central server for enterprise applications and email
- **Regional Operations Manager, Southern California, United Couriers, Inc., Burbank, CA (1984-1989)**
 - Responsible for recruiting, managing and motivating the branch managers for the company's largest of four operating regions
 - Managed all operational aspects of the Southwestern region representing 50% of the company's annual revenue
- **Branch Manager, United Couriers, Inc., Los Angeles, CA (1976 – 1983)**
 - Over a seven year period, managed progressively larger operations at 4 branch locations (Riverside, San Diego, Oakland and Los Angeles)
 - Responsibilities included all operational logistics for both air and ground expedited courier/parcel/distribution routes
 - Managed and administered four of the company's top ten accounts which contributed \$10mm in annual revenue
- **Assistant Manager, United Couriers, Inc., Riverside, CA (1974 – 1976)**
- **Instructor, University of La Verne, La Verne, CA (1996 – Present)**
 - Part-time instructor for graduate and undergraduate courses on Information Systems Management, Database Design and Management, Telecommunications, Networking Technologies, Marketing and Entrepreneurship

Education

- University of Southern California, Los Angeles, CA (1997-98)
 - Master of Science in Information and Operations Management Program
- The Claremont Graduate School, Claremont, CA
 - Executive Master of Business Administration, 1995
- University of La Verne, La Verne, CA
 - Bachelor of Science, Business Administration, 1993
- University of California, Riverside, CA 1976-1980
 - Administrative Studies Program

Selected Technical and Professional Programs

- CIO Institute, Federal CIO University, Carnegie Mellon University, Arlington, VA
 - Federal CIO Certificate, 2005
- California Institute of Technology, Industrial Relations Center , Pasadena, CA
 - Project Management Certificate, 2003
 - Technology Management Certificate, 2003
 - Engineering Management Certificate, 2002
- Massachusetts Institute of Technology, Sloan School of Management, Boston, MA
 - Developing and Managing a Successful Technology and Product Strategy, 2002
 - Managing Complex Product Development Projects, 2001
- University of California, Los Angeles Extension, Los Angeles, CA
 - Technical Management Program, 2002
 - E-Commerce Technologies and Implementations, 2000
 - Microsoft Certification (SQL Server 6.5, NT Enterprise and NT Core Technologies), 1998
- Harvard University, Graduate School of Business Administration, Boston, MA
 - Delivering Information Services Executive Program, 1998
- California State Polytechnic University, Pomona, CA
 - Java Programming Specialist Certification, 1998

Memberships

- Board of Governors, Executive Advisory Committee, CIO Magazine
- ITT Technical Institute, School of Information Technology Advisory Committee
- Alumni Association, Life Member, University of California. Riverside Campus